

ADDENDUM TO RETAIL INSTALLMENT CONTRACT  
ARBITRATION AGREEMENT AND SUPPLEMENTAL DISCLOSURE

Pursuant to the Retail Installment Contract (the "RIC") that Buyer signed in connection with the purchase of the below-referenced vehicle ("Vehicle") from Seller, dated the same date as this Addendum to Retail Installment Contract, Arbitration Agreement and Supplemental Disclosure ("Addendum"), Buyer agrees to following additional terms:

Vehicle: \_\_\_\_\_

- 1) **ARBITRATION.** Any claim, dispute or controversy ("Claim") arising from or connected with the RIC, any security interest created by the RIC, any documents relating to the RIC, the collection of the RIC, the purchase of the goods and/or services pursuant to the RIC, or the enforceability, validity or scope of this arbitration clause or the RIC shall be governed by this provision. Upon the election of Buyer(s) or Seller or any assignee of the RIC (Seller and Assignee defined as "Holder"), by written notice to the other party, any Claim shall be resolved by arbitration before a single arbitrator, on an individual basis, without resort to any form of class action ("Class Action Waiver"), pursuant to this arbitration provision and the applicable rules of the American Arbitration Association ("AAA") in effect at the time the Claim is filed. Any arbitration hearing shall take place in the county and state where the Buyer(s) maintains his or her residence or in which the Buyer(s) executed the RIC. Any filing and administrative fees charged or assessed by the AAA that are in excess of any filing fee Buyer(s) would have been required to pay to file a Claim in that state's court shall be paid for by Holder. Holder shall also pay amounts that the arbitrator determines that Holder must pay in order to assure the enforceability of this arbitration provision. IF ARBITRATION IS CHOSEN BY ANY PARTY WITH RESPECT TO A CLAIM, NEITHER BUYER OR HOLDER WILL HAVE THE RIGHT TO LITIGATE THAT CLAIM IN COURT OR HAVE A JURY TRIAL ON THAT CLAIM, OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY, EXCEPT AS PROVIDED FOR IN THE APPLICABLE ARBITRATION RULES. FURTHER, BUYER(S) WILL NOT HAVE THE RIGHT TO PARTICIPATE AS A REPRESENTATIVE OR MEMBER OF ANY CLASS OF CLAIMANTS PERTAINING TO THAT CLAIM AND BUYER(S) WILL HAVE ONLY THOSE RIGHTS THAT ARE AVAILABLE IN AN INDIVIDUAL ARBITRATION. THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING ON ALL PARTIES, EXCEPT AS PROVIDED IN THE FEDERAL ARBITRATION ACT ("the FAA"). This Arbitration Provision shall be governed by the FAA and, where applicable, the substantive internal law of the State of residence of the Buyer(s). If any portion of this paragraph 1 of the Arbitration Agreement and Supplemental Disclosure (the "Agreement") is deemed invalid or unenforceable, it shall not invalidate the remaining portions of this paragraph 1 of the Agreement or the RIC, provided however, if the Class Action Waiver is deemed invalid or unenforceable, then this paragraph 1 of the Agreement shall be null and void and of no force or effect, but the remaining terms of this Agreement and the RIC shall remain in full force and effect. Judgment on any award may be entered by any appropriate court having jurisdiction. The arbitrator may not award punitive or exemplary damages against any party.

If either Buyer(s) or Holder has submitted a Claim to the AAA which the AAA refuses to entertain without fault of either party, Buyer(s) and Holder shall nevertheless resolve such Claim by arbitration as provided below. For a period of thirty (30) days after notice of such refusal, the parties shall in good faith attempt to agree on the selection of an individual successor arbitrator to arbitrate the Claim. The successor arbitrator shall be independent, neutral and qualified with experience in matters such as raised by the Claim and shall have no pre-existing relationship with any of the parties. The applicable rules of the AAA shall be applicable to the arbitration of the Claim. If the parties are unable to agree on the successor arbitrator within thirty (30) days following the rejection of the Claim by AAA, then on application by either party to a Court of competent jurisdiction with notice to the other party, the Court shall select such successor arbitrator. Except for the reference to arbitration by the AAA in the foregoing paragraph, all the other terms and provisions thereof will be applicable to such arbitration by the successor arbitrator.

As an exception to this arbitration clause, Buyer and Holder retain the right to pursue in a small-claims proceeding under Illinois Supreme Court Rules 281-289 (Small Claims Rules) any Claim that is permitted by such Small Claims Rules, so long as the small-claims action does not seek to certify a class, consolidate the claims of multiple persons, or recover damages in excess of the limit for a small claim.

- 2) **SELLER NOT AGENT OF BUYER.** Buyer(s) understands and acknowledges that the RIC may be sold, assigned or otherwise transferred to a third party for an amount which is equal to, in excess of, or less

than the Amount Financed as shown on the RIC. An assignee may calculate the amount to be paid to the Seller for the RIC in part on the amount of finance charge to be charged to Buyer(s). The Seller is not acting as an agent of Buyer(s) in any manner relating to the terms of financing in the RIC. Therefore, the Annual Percentage Rate may not be the lowest rate available and Seller may be retaining a portion of it. Buyer(s) is encouraged to seek alternative financing sources.

- 3) **ELECTRONIC CHECK CONVERSION.** When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If your payment is returned unpaid, you authorize us to make a one-time electronic fund transfer from your account to collect a fee. The fee will be determined by the maximum amount authorized by law. If your payment is returned unpaid, we may elect to electronically re-present your check up to two more times. You may authorize us in writing, by computer or by phone to deduct amount(s) from your account at a financial institution to make payment(s) to us. You agree that phone conversations may be recorded. In each case, you must follow our requirements. You agree that we may rely on your authorization to receive such fund transfer payment(s). Call our customer service department at (877) 777-0376 if you have questions about electronic check conversion or do not want your check payments converted to electronic fund transfers.
- 4) **INSURANCE.** Any insurance obtained through Seller will be issued through Hercules Insurance Agency LLC ("Hercules"). Hercules is affiliated with Nationwide Southeast LLC ("NSE") through common ownership and is also affiliated with Nationwide Acceptance LLC ("Nationwide"). Buyers(s) acknowledges that Seller, Nationwide Southeast LLC, Hercules, and Nationwide act SOLELY ON THEIR OWN BEHALF AND ARE NOT AGENTS OF THE BUYER(S). Each company receives remuneration from the sale of the proposed insurance. Purchase of insurance from Seller, Nationwide Southeast LLC or Hercules is not required to obtain credit. Buyer(s) may choose the person through whom any insurance is obtained.  
  
Buyer(s) agrees that NSE may purchase insurance insuring both Buyer(s)' and NSE's interests if the Buyer(s) fail to provide the required property insurance on the Vehicle.
- 5) **DISHONORED FUNDS.** To the extent permitted by law, if any check drawn by Buyer(s) given to Seller in connection with the RIC is not honored because of insufficient funds or uncollected funds or because no such account exists, Buyer(s) agrees to pay Seller an amount not exceeding the maximum amount authorized to be charged by applicable law.
- 6) **ELECTRONIC COMMUNICATIONS.** Buyer hereby consents to and acknowledges that Nationwide Southeast LLC may contact Buyer using an artificial voice, pre-recorded message, or automatic telephone dialing system. In addition, Buyer further expressly authorizes Seller or Holder from time to time to place and send telephone calls, including commercial text messages and electronic messages, to Buyer's computers, cell phones and pagers, using an automatic telephone dialing system or including an artificial voice or pre-recorded message. Buyer understands that with e-mail and mobile phone contacts there is a possibility of third-party disclosure and that Buyer may incur a charge from Buyer's service provider. Buyer agrees that Buyer may be contacted or solicited in any manner contemplated in this section, even if Buyer's number is found on a do-not-call registry, in-house list, or similar registry.
- 7) **COMMUNICATIONS REVOCATION.** If you do not want to receive communication as described herein, you must (i) provide us with written notice revoking your prior consent, (ii) in that written notice, you must include your name, mailing address, and your account number, and (iii) if you are requesting communications to cease via telephone(s), please provide the specific phone number(s).
- 8) **APPLICATION OF PAYMENTS.** Payments received may be applied to the earned and unpaid part of the finance charge, to the unpaid part of the principal balance and to other amounts Buyer owes under the RIC in any order Nationwide Southeast LLC chooses and as permitted by law. In the event that insurance proceeds (received as a result of any claim made on any insurance) or any other credit received (e.g., rebate for canceled ancillary product such as extended service plan), are insufficient to pay the RIC in full, such amount(s) shall be applied to the unpaid installments in the reverse order of when they are due (i.e., beginning with the final payment) and shall not affect payments that next come due in the ordinary course. In the event that insurance proceeds or other credits are insufficient to pay all amounts due under the RIC, Buyer shall be required to make payments as scheduled.

- 9) EMPLOYMENT VERIFICATION. Buyer hereby consents to and gives authorization to Nationwide Southeast LLC to verify employment with both current and future employers, without restriction, relating to the extension of credit and for the purpose of obtaining this information in connection with the collection of balances due under the RIC.
- 10) FINANCE CHARGE PARTICIPATION. Buyer understands and acknowledges that the Seller (dealer) may be participating in the finance charges associated with the sale and that the interest rates quoted by the Seller may be negotiable.
- 11) OTHER. The provisions hereof shall be binding on and be for the benefit of the Buyer/Co-Buyer/Co-Signer and Seller of the RIC and their respective permitted successors and assignees.
- 12) RATIFY RIC/CONFLICT OF PROVISIONS. This Addendum is hereby incorporated into and made a part of the RIC, and, thus, any violation of a term or condition of this Addendum may be a default under the RIC. Except as modified by this Addendum, the RIC is hereby ratified and reaffirmed and remains in full force and effect. In the event there is a conflict between the RIC and this Addendum, the terms of this Addendum shall govern. Any assignment of the RIC shall also constitute a contemporaneous assignment of this Addendum.

Buyer(s) acknowledges s/he has read and voluntarily agreed to the foregoing and acknowledge receipt of a copy of this document.

Date Executed \_\_\_\_\_, 20\_\_\_\_

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Buyer Signature

\_\_\_\_\_  
Seller

\_\_\_\_\_  
Buyer Printed Name

\_\_\_\_\_  
Seller Signature

\_\_\_\_\_  
Co-Buyer Signature

\_\_\_\_\_  
Seller Printed Name and Title

\_\_\_\_\_  
Co-Buyer Printed Name